

7852 Walker Drive, Suite 200 Greenbelt, Maryland 20770 phone: 301-459-7590, fax: 301-577-5575 internet: www.jsitel.com, e-mail: jsi@jsitel.com

June 25, 2014

Via Hand Delivery

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554 ACCEPTED/FILED JUN 25 2014

Pederal Communications Commission Office of the Secretary

Re:

WC Docket No. 10-90, WC Docket No. 11-42 2014 ETC Annual Report of Wilkes Telephone & Electric Co. Study Area Code 220394

Dear Ms. Dortch:

On behalf of Wilkes Telephone & Electric Co. ("Wilkes"), JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules. Wilkes seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information. The redacted version is also being filed this date via the FCC's Electronic Comment Filing System. In addition, attached is a letter requesting confidential treatment under Sections 0.457 and 0.459 of the initial section 54.202(a) Five-Year Service Quality Improvement Plan and of outage reporting.

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall JSI Vice President 301-459-7590

ikuykendall@isitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

No. of Copies rec'd 0 #3

3 47 C.F.R. §§ 0.457, 0.459, 54.202(a).

Echelon Building II, Suite 200 9430 Research Blvd., Austin, TX 78759 phone: 512-338-0473, fax: 512-346-0822 Eagandale Corporate Center, Suite 310 1380 Corporate Center Curve, Eagan, MN 55121 phone: 651-452-2660, fax: 651-452-1909 6849 Peachtree Dunwoody Road Bldg. B-3, Suite 200, Atlanta, GA 30328 phone: 770-569-2105, fax: 770-410-1608 547 South Oakview Lane Bountiful, UT 84010 phone: 801-294-4576, fax: 801-294-5124

^{1 47} C.F.R. §§ 54.313, 54.422.

² Connect America Fund et al., WC Docket No. 10-90 et al., Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. § 54.313(f)(2).



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REDACTED FOR PUBLIC INSPECTION

June 25, 2014

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554 ACCEPTED/FILED
JUN 2 5 2014

Federal Communications Commission
Office of the Secretary

Re: WC Docket No. 10-90, WC Docket No. 11-42 2014 ETC Annual Report of Wilkes Telephone & Electric Co. Study Area Code 220394 Request for Confidentiality

Dear Ms. Dortch:

John Staurulakis, Inc. ("JSI"), on behalf of its client Wilkes Telephone & Electric Co. (the "Company") hereby requests, pursuant to Sections 0.457 and 0.459 of the Commission's rules, withholding from public inspection certain information contained in attachments to the above referenced reporting requirement. The Company provides the following in support of its request, numbered consistent with the subparagraphs of Section 0.459(b).²

- The information for which the Company is seeking confidential treatment are attachments to the Company's annual reporting information pursuant to Sections 54.313 and 54.422 of the Commission's rules ("Report").³
- Rate-of-Return Eligible Telecommunications Carriers ("ETCs") must file with the Commission an initial section 54.202(a) Five-Year Service Quality Improvement Plan ("Five-Year Plan") 4 and must also report outages, both of which are contained in attachments to the 2014 Report.
- 3. The information contained in attachments for which the Company seeks the withholding from public inspection is the entirety of data pertaining to the Company's Five-Year Plan provided at FCC Form 481 Line 112 attachment. The Company also seeks withholding from public inspection data pertaining to the

^{1 47} C.F.R. §§ 0.457, 0.459.

² 47 C.F.R. § 0.459(b)(1) through (9).

^{3 47} C.F.R. §§ 54.313, 54.422.

See In the Matter of Connect America Fund, WC Docket No. 10-90, Order DA 14-591 (rel. May 1, 2014).

Company's outages provided at FCC Form 481 Line 200 attachment, Service Outage Reporting. Information of this nature is confidential commercial information routinely withheld from public inspection.

4. With respect to identifying the degree to which the Five-Year Plan concerns a service that is subject to competition, the Line 112 attachment contains information of a financial and competitive nature regarding the provision of telecommunications services. The Line 112 attachment includes competitively sensitive information related to proposed improvements or upgrades and maintenance the Company's network.

In its March 5, 2013 Order, the FCC. The FCC specified that for rate-of-return carriers, the five-year plans "should describe the carrier's network improvement plan, which should provide greater visibility into current plans to extend broadband service to unserved locations in rate-of-return service territories."5 Accordingly, because the Company is a rate-of-return carrier, it must file a five-year service improvement plan which contains proprietary, competitively sensitive information related to the Company's existing network including the specific locations of customers as well as describe proposed improvements or upgrades and maintenance of its network throughout its service area. Specifically, this information sets forth services provided by the Company over its existing network including specific locations of customers as well as planned network improvement and maintenance for the years 2015 through 2019 including project start and completion dates, population that will be impacted by the improvements and upgrades at the wire center level and projected capital costs associated with the improvements and upgrades and operating costs associated with maintaining the network including depreciation for investments that have already been made. As such, this information contains competitively sensitive information related to the Company's existing network as well as detailed plans at the wire center level for network upgrades and maintenance projected for the years 2015 through 2019.

With respect to identifying the degree to which the outage data contained in the Line 200 attachment concerns a service that is subject to competition, the information pertains to the network and operations of a telecommunications company that has competitors that could benefit if they were able to have access to this information.

5. With respect to identifying possible exposure to competitive harm, the information contained in the subject attachments is information that is not customarily released to the public. The Five-Year Plan information is proprietary to the Company, is unique to the Company's serving territory and is only known to the Company and its authorized agents. If the Information is not protected, it would have economic value to potential competitors who would be able to target their marketing to specific customers. In a competitive telecommunications marketplace, this type of information is highly sensitive. If publicly disclosed, it would enable competitors to craft business plans that capitalize on their knowledge of the locations of the Company's customers which would place the Company at a competitive disadvantage.

⁵ See Connect America Fund et al., WC Docket 10-90 et al., Order, DA 13-332 (rel. Mar. 5, 2013) ("March 5, 2013 Order") at para 9 citing Section 54.202(a) (1) (ii).

- 6. With respect to steps the Company has taken to ensure against unauthorized disclosure of the information contained in the attachments, the Company is filing the Five-Year Plan and outage attachments under seal. The Company uses the information contained in the Five-Year Plan to ensure that its customers continue to receive state-of-the-art high quality telecommunications and broadband services that the Company has been providing to them for many years as well as to satisfy mandatory reporting requirements and does not share the information for which protection is sought. The Company protects the secrecy of this information with a security protocol that ensures the information is not inadvertently disclosed or disseminated. Only directors, managers and employees with a direct need to know are authorized to access the information.
- Any previous versions of this information are not publicly available.
- Because the information is not routinely available, a need exists for maintaining the confidentiality of this information permanently.
- 9. The Commission has previously concluded that there is a presumptive likelihood of substantial competitive harm from disclosure of outage information.⁶ The Commission also determined the disclosure of outage reporting information to the public could present an unacceptable risk of more effective terrorist activity and could therefore result in potential harm to the public and the national defense.

Based on the preceding, JSI respectfully requests on behalf of the Company that the Commission grant confidential treatment under Section 0.459 to Company's Five-Year Plan provided at FCC Form 481 Line 112 attachment, and to the Company's outage data provided at FCC Form 481 Line 200 attachment.

Please contact the undersigned with any questions regarding this request.

Sincerely,

John Kuykendall JSI Vice President

301-459-7590

jkuykendall@jsitel.com

⁶ See In the Matter of New Part 4 of the Commission's Rules Concerning Disruptions to Communications, ET Docket No. 04-35, Report and Order and Further Notice of Proposed Rulemaking, FCC 04-188, rel. Aug. 19, 2004, para. 45.

FCC Form 481 FCC Form 481 - Carrier Annual Reporting OMB Control No. 3060-0986/OMB Control No. 3060-0819 REDACTED FOR PUBLIC INSPECTION July 2013 Data Collection Form 220394 <010> Study Area Code WILKES TEL & ELC CO <015> Study Area Name ACCEPTED/FILED <020> Program Year JUN 25 2014 Contact Name: Person USAC should contact <030> Jayne B. Callaway with questions about this data Federal Communications Commission <035> Contact Telephone Number: 7066789531 ext. Number of the person identified in data line <030> Office of the Secretary <039> Contact Email Address: jbcallaway@nu-z.net Email of the person identified in data line <030> 54.313 54.422 Completion Completion ANNUAL REPORTING FOR ALL CARRIERS Required Required (check box when complete) <100> Service Quality Improvement Reporting (complete attached worksheet) <200> (complete attached worksheet) Outage Reporting (voice) <210> check box if no outages to report <300> Unfulfilled Service Requests (voice) 220394ga310.pdf <310> Detail on Attempts (voice) (attach descriptive document) <320> Unfulfilled Service Requests (broadband) 220394ga330.pdf <330> Detail on Attempts (broadband) (attach descriptive document) <400> Number of Complaints per 1,000 customers (voice) <410> Fixed <420> Mobile 0.0 <430> Number of Complaints per 1,000 customers (broadband) <440> 0.0 Fixed <450> Mobile 0.0 Service Quality Standards & Consumer Protection Rules Compliance <500> (check to indicate certification) <510> (attached descriptive document) <600> **Functionality in Emergency Situations** (check to indicate certification) 220394ga610.pdf attached descriptive document) <610> <700> Company Price Offerings (voice) (complete attached worksheet) <710> Company Price Offerings (broadband) (complete attached worksheet) <800> Operating Companies and Affiliates (complete attached worksheet) <900> Tribal Land Offerings (Y/N)? (if yes, complete attached worksheet) <1000> Voice Services Rate Comparability (check to indicate certification) (attach descriptive document) <1010> <1100> Terrestrial Backhaul (Y/N)? (if not, check to indicate certification) <1110> (complete attached worksheet) <1200> Terms and Condition for Lifeline Customers (complete attached worksheet) Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

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<2005>	(complete attached worksheet)
<2000>	(check to indicate certification)

(complete attached worksheet)

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

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<3005>

	ervice Quality Improvement Reporting Illection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	220394	
<015>	Study Area Name	WILKES TEL & ELC CO	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Jayne B. Callaway	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7066789531 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbcallaway@nu-z.net	
<110>	Has your company received its ETC certification from the FCC?	(yes / no) O O	
	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5	00	
<111>	year plan" filed with the FCC?	(yes/no) O O	
<112>	report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your CETC which only receives frozen support, your progress report is only required to address voice telephony service.	company is a	
	Please check these boxes below to confirm that the attached documents(s), on li 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	ine	Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets		
<114>	Report how much universal service (USF) support was received		
<115>	How (USF) was used to improve service quality		
	How (USF)was used to improve service coverage		
<116>			
<116> <117>	How (USF) was used to improve service capacity		

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
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<010>	Study Area Code	220394
<015>	Study Area Name	WILKES TEL & ELC CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jayne B. Callaway
<035>	Contact Telephone Number - Number of person identified in data line <030>	7066789531 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbcallaway@nu-z.net

<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventativ Procedure
						See attached					
				117	Wo	rksheet					
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Data Col	ce Offerings Including Voice Rate Data Jection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	220394	
<015>	Study Area Name	WILKES TEL & ELC CO	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Jayne B. Callaway	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7066789531 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbcallaway@nu-z.net	
<701> <702>	Residential Local Service Charge Effective Date 1/1/2014 Single State-wide Residential Local Service Charge		

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		- L (11 - 6)			Residential Local			Mandatory Extended Area	
St	tate	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fed
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<010>	Study Area Code .	220394	
<015>	Study Area Name	WILKES TEL & ELC CO	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Jayne B. Callaway	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7066789531 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbcallaway@nu-z.net	

711>	ai>	<62>	<b1></b1>	<b2></b2>	<	<d1></d1>	<<2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select
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erating Companies lection Form				FCC Form 481. OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
Study Area Code		220394		
Study Area Name		WILKES TEL &	ELC CO	
Program Year		2015		
Contact Name - Person I	JSAC should contact regarding this data	Jayne B. Call	away	
Contact Telephone Num	ber - Number of person identified in data line <030>	7066789531 ex	tt.	
Contact Email Address -	Email Address of person identified in data line <030>	jbcallaway@n	u-z.net	
Reporting Carrier Holding Company Operating Company	Wilkes Telephone & Electric Company Dycom Holdings, Inc. Wilkes Telephone & Electric Company			
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	Affiliates		SAC	Doing Business As Company or Brand Designation
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	Study Area Code Study Area Name Program Year Contact Name - Person Contact Telephone Num Contact Email Address - Reporting Carrier Holding Company	Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Reporting Carrier Wilkes Telephone & Electric Company Holding Company Dycom Holdings, Inc. Operating Company Wilkes Telephone & Electric Company Affiliates	Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Reporting Carrier Wilkes Telephone & Electric Company Holding Company Dycom Holdings, Inc. Operating Company Wilkes Telephone & Electric Company Affiliates	Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Reporting Carrier Wilkes Telephone & Electric Company Holding Company Dycom Holdings, Inc. Operating Company Wilkes Telephone & Electric Company Wilkes Telephone & Electric Company

(900) Trib	oal Lands Reporting			FCC Form 481	
Data Coll	ection Form		AND THE RESERVE THE PARTY OF TH	OMB Control No. 3060-0986/OMB Control No	3060-0819
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<010>	Study Area Code	220394			
<015>	Study Area Name	WILKES TEL & ELC CO	0. 500000 10	ATT TO STORY WAS AND A STORY OF THE STORY OF	100
<020>	Program Year	2015		- 1810-0	
<030>	Contact Name - Person USAC should contact regarding this data	Jayne B. Callaway			SHE
<035>	Contact Telephone Number - Number of person identified in data line <030				
<039>	Contact Email Address - Email Address of person identified in data line <030	> jbcallaway@nu-z.net		70 Vision (1971)	
<910>	Tribal Land(s) on which ETC Serves			234 - 1 134 154 2	
			ž.		1
<920>	Tribal Government Engagement Obligation	FI			
			Name of Attached	Document	
to confin	trates coordination with the impai government pursuant to	Select Yes,No, NA)			
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.				
<922>	Feasibility and sustainability planning;				
<923>	Marketing services in a culturally sensitive manner;	3-19-Min			
<924>	Compliance with Rights of way processes				
<925>	Compliance with Land Use permitting requirements				
<926>	Compliance with Facilities Siting rules				
<927>	Compliance with Environmental Review processes				
<928>	Compliance with Cultural Preservation review processes				
<929>	Compliance with Tribal Business and Licensing requirements.				

THE RESERVE AND PERSONS ASSESSED.	o Terrestrial Backhaul Reporting ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	220394
<015>	Study Area Name	WILKES TEL & ELC CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jayne B. Callaway
<035>	Contact Telephone Number - Number of person identified in data line <030>	7066789531 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbcallaway@nu-z.net
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

Lifeline	erms and Condition for Lifeline Customers ection Form		FCE Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		220394
<015>	Study Area Name		WILKES TEL & ELC CO
<020>	Program Year		2015
<030>	Contact Name - Person USAC should contact regarding this data		Jayne B. Callaway
<035>	Contact Telephone Number - Number of person identified in data	line <030>	7066789531 ext.
<039>	Contact Email Address - Email Address of person identified in data	line <030>	> jbcallaway@nu-z.net
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		220394ga1210.pdf
<1220>	Link to Public Website	нттр	Name of Attached Document
or the we	heck these boxes below to confirm that the attached document(s), on line bsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers mureport:	5.	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	1	
<1222>	Details on the number of minutes provided as part of the plan,	/	
<1223>	Additional charges for toll calls, and rates for each such plan.	7	

(2000) Pr	ice Cap Carrier Additional Documentation		FCC Form 481	
Data Coll	ection Form	的复数 医毛毛 医胸膜上皮膜炎上皮肤	OMB Control No.	3050-0986/OMB Control No. 3060-0819
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<010>	Study Area Code	220394		
<015>	Study Area Name Program Year	WILKES TEL & ELC CO		·
<030>	Contact Name - Person USAC should contact regarding this data	2015		
<035>	Contact Telephone Number - Number of person identified in data line <030>	Jayne B. Callaway 7066789531 ext.		7.00
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbcallaway@nu-z.net		
	contact and reacted and reacted of person factoring in data into	jbcarrawaywnu-z.nec		* **
ZINIZANIANE.			AND THE STREET,	
CHECK th	ne boxes below to note compliance as a recipient of Incremental Connect Ameri	그리 그 이렇게 되는 다른 얼마를 하지 않아 있다면 있다. 얼마를 가게 하는 것이 하지 않아 하나 되었다.	하는 그 아이지 아니라 아니라 아이지 않는데 아이를 하고 있다면 하는데 없어요?	s, and Connect America Phase II
	support as set forth in 47 CFR § 54.313(b),(c),(d),(c)	e) the information reported on this form and in t	he documents attached below is accurate.	
	o area area a ser or an			
	Incremental Connect America Phase I reporting			
<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)}			
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))			
	Price Can Carrier Besching Fragen Support Contification (47 CER S E4 212(a))			
<2012>	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))			
<2012>	2013 Frozen Support Certification			
<2013>	2014 Frozen Support Certification 2015 Frozen Support Certification		\boxminus	
<2015>	2016 and future Frozen Support Certification			
120132	2010 and luture Prozent Support Certification			
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}			
<2016>	Certification Support Used to Build Broadband			
	Connect America Phase II Reporting (47 CFR § 54.313(e))		******	
<2017>	3rd year Broadband Service Certification			
<2018>	5th year Broadband Service Certification		<u></u>	
<2019>	Interim Progress Certification			
<2020>	Please check the box to confirm that the attached document(s), on I pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support	line 2021, contains the required information		
-1020	pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support	shall provide the number, names, and		
	addresses of community anchor institutions to which began providing preceding calendar year.	ng access to broadband service in the		
	preceding esterious year.			
				4
<2021>	Interim Progress Community Anchor Institutions			
		ľ		
		Name of A	ttached Document Listing Required Information	

Patrice II	WIND A STREET OF THE STREET OF	REDACTED FOR PUBLIC II	SPECTION		
(3000) Ra	ate Of Return Carrier Additional Documentation	KEDIKATEDI (M. ODEO II	FCC Form 481		
Data Coll	ection Form		OMB Control No. 30	60-0986/QMB Contro	No. 3060-0819
			July 2013		
The second second		1.			
<010>	Study Area Code	220394			
<015>	Study Area Name	WILKES TEL & ELC CO			
<020>	Program Year	2015		1 200	
<035>	Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030>	Jayne B. Callaway 7066789531 ext.			 2
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbcallaway@nu-z.net			
CHECK t	he boxes below to note compliance on its five year service quality plan (pursuan CFR § 54.313(f)(2). I further certify that th	t to 47 CFR § 54.202(a)) and, for privately held carriers, ensurin, e information reported on this form and in the documents atta-		cial reporting requirer	ments set forth in 47
(3010)	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i))	Name of Attached Document Listing Required Inforr	nation		
		2014 (1256 116) 4 (16.475 4 14.675 1167 (17.474 16.61 17.475 16.61 17.475 11.475 11.475 11.475 11.475 11.475 1	nation		
(3011)	Please check this box to confirm that the attached document(s), on line 3 § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addre providing access to broadband service in the preceding calendar year.				
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))				
2,60,00000	, , , , , , , , , , , , , , , , , , , ,				
	Is your company a Privately Held ROR Carrier {47 CFR § 54.313{f}{2}} If yes, does your company file the RUS annual report	Name of Attached Document Listing Required Information (Yes/No) (Yes/No)	38		
Please	check these boxes to confirm that the attached document(s), on line 3017	, contains the required information pursuant to § 54.313(f)	(2) compliance requires:		
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)				
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	sh Flows 220394ga3017.pdf			
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation				
		Name of Attached Document Listing Required Information			
(3018)	If the response is no on line 3014, Is your company audited?	(Yes/No)			
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to \S 54.313(f)(2), contains				
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a fo	ormat comparable to RUS Operating Report for Telecommunication	ons		
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	ash Flows			
(3021)	Management letter issued by the independent certified public accountant that	performed the company's financial audit.			
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:				
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications				
(3023)	Borrowers, Underlying information subjected to a review by an independent certified				
(3024)	public accountant Underlying information subjected to an officer certification.		├ ─		
(3024)		ash Flows	4		
	THE REPORT OF THE PROPERTY OF				
(3026)	Attach the worksheet listing required information				

Name of Attached Document Listing Required Information

# 19.50 (17.00) M (125.00)	tion - Reporting Carrier lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code	220394
<015>	Study Area Name	WILKES TEL & ELC CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jayne B. Callaway
<035>	Contact Telephone Number - Number of person identified in data line <030>	7066789531 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbcallaway@nu-z.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to t	e Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients
I certify that I am an officer of the reporting carrier; my resp recipients; and, to the best of my knowledge, the informatio	nsibilities include ensuring the accuracy of the annual reporting requirements for universal service supported on this form and in any attachments is accurate.
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	h
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

THE PROPERTY OF	tion - Agent / Carrier lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code	220394
<015>	Study Area Name	WILKES TEL & ELC CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jayne B. Callaway
<035>	Contact Telephone Number - Number of person identified in data line <030>	7066789531 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbcallaway@nu-z.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

certify that (Name of Agent) <u>John Staurulakis</u> , <u>Inc.</u> also certify that I am an officer of the reporting carrier; my responagent; and, to the best of my knowledge, the reports and data pro	is authorized to submit the information reported on behalf of the reporting carrier. sibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized wided to the authorized agent is accurate.
Name of Authorized Agent: John Staurulakis, Inc.	- AG-001
Name of Reporting Carrier: WILKES TEL & ELC CO	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/23/2014
Printed name of Authorized Officer: George Dyson	
Title or position of Authorized Officer: Presiden	
elephone number of Authorized Officer: 7066789544 ext.	
Study Area Code of Reporting Carrier: 220394	Filing Due Date for this form: 07/01/2014

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorize	ed to File Annual Reports for CAF or	LI Recipients on Behalf o	t Reportin	g Carrier
, as agent for the reporting carrier, certify that I am authorized to s the data reported herein based on data provided by the reporting c	경기 경기 사용 아무리 가장 이 전문 경기 가장 보고 하다 하는 것이 되는 것이 되었다면 하는데 되었다면 하다.	하는 경영하는 사람이 있는 경우를 하는 것이 없는 것이 없는데 없다.		맞으로 1000 1000 100 100 100 100 100 100 100
Name of Reporting Carrier: WILKES TEL & ELC CO			60. LE 10.77 N. M. 10 ⁴⁴⁷ 1007 A.C. 17	
Name of Authorized Agent or Employee of Agent: John Staur	rulakis, Inc.			
ignature of Authorized Agent or Employee of Agent: CERTIFIE	D ONLINE	3	Date:	06/23/2014
rinted name of Authorized Agent or Employee of Agent: Lans C	chase			
Title or position of Authorized Agent or Employee of Agent Staff	Director - Regulatory Affairs			
Telephone number of Authorized Agent or Employee of Agent: 770	5692105 ext.1			
Study Area Code of Reporting Carrier: 220394	Filing Due Date for this form:	07/01/2014		

Attachments

WILKES TELEPHONE & ELECTRIC CO. (SAC 220394)

ATTACHMENT - LINE 112

FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN

ATTACHMENT REDACTED IN ENTIRETY

200) Servic Data Collec	e Outage Rep tion Form	orting (V	oice)) =	, see			FCC Form 481 OMB Control N July 2013	lo. 3060-0986/OM8 Con	trol No. 3060-0819
<010> S	Study Area Code						220394				
CONT. CO.	Study Area Cour				***		WILKES TEL	ELC CO			
1 2007430F-0 1 4V	Program Year						2015				- 000
<030> 0	Contact Name -	Person US	AC should cont	tact regardi	ng this data	Į.	Jayne B. C	away			
	Contact Telepho					11E 40302	7066789531	t.			
	Contact Email A	ddress - En	nail Address of	person ide	ntified in data l	ine <030>	jbcallaway	-z.net			
<220>	<b1></b1>	<b2></b2>	<b3></b3>	ah4s	4415	707h	a also		-4-	220	ak e
<a>> NORS Reference Number		Outage	Outage End	 outage End Time	<c1> Number of Customers Affected</c1>	<c2> Total Number of Customers</c2>	911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)</e>	Oid This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution</g>	Preventative Procedures
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UNFULFILLED SERVICE REQUEST(S)

VOICE/DATA REQUESTS- THESE WILL ALSO HAVE ACCESS TO VIDEO RF SERVICE

IN THE 2013 FORM 481 FILING WILKES REPORTED THAT WE HAD UNMET UNFULFILLED SERVICE REQUESTS IN LINCOLN COUNTY GEORGIA- DUE TO THE COSTS WILKES FELT WE WERE NOT ABLE TO SATISFY THIS REQUEST- WE SUCCESSFULLY SECURED BIP STIMULUS FUNDING GRANT 70/LOAN 30% AND WE HAVE BEEN ABLE TO NOT ONLY BUILD TO THE ONE CUSTOMER NEEDED BROADBAND (SHE WORKS FROM HOME AND WAS NOT ABLE TO OBTAIN STABLE BROADBAND SUPPORT FROM A WIRELESS CARRIER) BUT WE HAVE USED THIS PROJECT TO REACH SEVEN SUBSCRIBERS AT NINE DIFFERENT LOCATIONS WITHIN THIS SERVICE AREA —REMOTE WITHIN LINCOLN COUNTY GEORGIA

WILKES HAD PRICED THE ORIGINAL BID AT \$255,724.83 WHICH FOR ONE SUBSCRIBER WE FELT WAS NOT JUSTIFIED- WITH REACHING OUT TO MORE WITHIN THE SAME FOOTPRINT- WE HAVE SUCCESSFULLY BUILT FIBER PLANT TO THESE NINE SITES WHICH WILL SERVICE END USERS WITH VOICE (E911) AND BROADBAND SPEEDS WILL BE AVAILABLE TO A 100 DOWN/50 UPLOAD SPEED OPTION

SEVEN OF THE SUBSCRIBER LOCATIONS ARE RESIDENTIAL AND TWO
ARE BUSINESS ADDRESS LOCATIONS

BY NEGOTIATING WITH CONTRACTORS AND BIDDING OUT THE PROJECT WILKES WAS ABLE TO SECURE PROJECT COSTS AT

\$432,448.02. BECAUSE MAINLINE WAS THE PRIMARY INVESTMENTFOR ONE SUBSCRIBER- THE ORIGINAL BID PRICE FOR REACHING THE
SINGLE SUBSCRIBER AT \$255,724.83 WAS NOT FEASIBLE, BUT WITH
THE OUTREACH MEASURES OF WILKES TO SECURE OTHER
SUBSCRIBER COMMITMENTS TO PURCHASE VOICE, INTERNET AND
VIDEO- WE WERE ABLE TO BUILD MAINLINE FIBER TO MORE
SUBSCRIBERS AND TO MEET THE REQUEST OF THE ORIGINAL
SUBSCRIBER WHO CONTINUES TO NEED BROADBAND FOR HER HOME
BASED BUSINESS

THE MAINLINE BUILD WAS COMPLETED IN MAY 2014- THE DROP PLACEMENT TO THE NINE LOCATIONS WAS COMPLETED, FRIDAY, JUNE 3RD. SERVICE CONNECTIVITY WILL BE COMPLETED TO THESE SUBSCRIBERS BY JULY 9TH, 2014 ALLOWING WILKES TO NO ONLY SERVICE THESE UNMET END USER REQUESTS BUT TO EARN REVENUES ON THESE PLANT LOCATIONS.

THESE SUBSCRIBERS WERE IN A REMOTE RURAL AREA WITH LITTLE TO NO E911 ACCESS VIA WIRELESS AS THE WIRELESS SERVICE DOES NOT FUNCTION WELL WITHIN THEIR SERVICE AREA.

WILKES FELT WE WOULD NOT BE ABLE TO AFFORDABLY PLACE THIS PLANT WITHOUT THE BIP FUNDED OPTION

Providence Ferry drop contacts

- 1) Steve Giella 1067 Maiden Cane cell 912-661-0769
- 2) Murray Creek Equestrian Center (Steve Giella) barn- cell 912-661-0769
- 3) Murray Creek Equestrian Center (Steve Giella) home- cell 912-661-0769
- 4) Craig & Jeannie Linkous 1017 Petersburg Trace cell- 706-255-6851, 706-357-7236
- 5) Dale & Connie Derham 1147 Maiden Cane Way 770-889-4062
- 6) John & Nancy Kimball 1063 Petersburg Trace 571-237-6162 & 703-407-1317
- 7) James Leonard & Lori Martinez 1142 Westwind Harbor 404-395-8956
- 8) Scott & Cindy Coggins 1000 Lighthouse Pointe 404-861-9154
- 9) Tommy & Kris McNeese 1258 Lighthouse Point 770-617-7424



ENGINEERING ASSOCIATES, INC.

Communications Engineers

November 8, 2013

Mr. George A. Dyson President Wilkes Telephone & Electric Company 11 Court Street Washington, Georgia 30673

RE:

GA1106-A40 Wilkes Telephone & Electric Company

RUS Contract Form 515

Lincolnton Exchange Providence Ferry

Dear Mr. Dyson:

Enclosed for your review and approval are three copies of the proposed RUS Form 515 Contract between GA1106-A40 Wilkes Telephone & Electric Company and Globe Communications, LLC.. This contract is dated November 1, 2013 and is an outside plant contract for your American Recovery and Reinvestment Act of 2009 (ARRA) Broadband Initiatives Program (BIP) Loan/Grant. This contract is for construction of Fiber Optic Cable and Fiber Optic Service Entrances for Lincolnton Exchange Providence Ferry.

If everything meets with your approval, please sign Page 145 in each copy of the contract with Secretary attesting signature and corporate seal affixed. Also, please sign the Contract Rider, Pages 3, 12, Page 15 of the Davis-Bacon ACT RUS Form 515 Addendum and Page 19B in each copy of the contract. These executed contracts should then be forwarded to the RU General Field Representative, Mr. Andrew E. Hayes, for review and RU approval.

Also, please forward one copy of the executed Contract Rider, Pages 3, 12, 19B, 145 and Davis Bacon Addendum Page 15 to our office for our files.

If there are any questions, please call.

Yours truly,

Engineering Associates, Inc.

Michael E. Chambers

Promotor to Andry 448.02

\$ 17201

1220 Old Alpharetta Road / Suite 390 / Alpharetta, Georgia 30005 – (678) 455-7266 FAX (678) 455-9223
www.engineeringassociates.com

UNFULFILLED SERVICE REQUEST(S)

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